Total cost of ownership of your current ITSM solution too high?

ESM in your hands... at a fraction of the cost

IFS assyst

Does your chosen system feel like a big snowball of wasted expenses?

Enterprise Service Management (ESM) is helping organizations provide a better service experience across the business. But relying on outdated or complicated systems to achieve this can be a costly affair. With long implementation processes, confusing licensing models, and expensive feature upgrades or necessary add-ons, before you know it, your total cost of ownership for your ESM has skyrocketed. At this point, is it still worth it?

What can you do?

Achieve more without the money drain with IFS assyst.

IFS assyst keeps ESM simple. Organizations can easily deploy and upgrade ESM capabilities across the entire business, with little overhead required. The ease of adoption means you can get the platform running in a matter of weeks. Non-technical teams can also take advantage of our codeless technologies to optimize their processes, reducing IT teams' burden. And with our pricing model, you won't have to worry about hidden costs, representing the best value-to-cost ratio in the marketplace.

Value you can get behind

Swift implementation process
Start transforming the service experience in a matter of weeks, not months

Drag-and-drop technology
Empower everyone in the business to craft high-quality service delivery

All in one license
Find everything you need to make your daily work easier all under one license – ESM, ITSM, ITOM

T-shirt sizing price model
Pay a single price based on company size

> **As we expand, it is very easy to increase our use of assyst and roll out additional licenses so that all staff can benefit from the service. Since implementation, SAIB have increased their licenses 250% within a year.**

Assistant General Manager
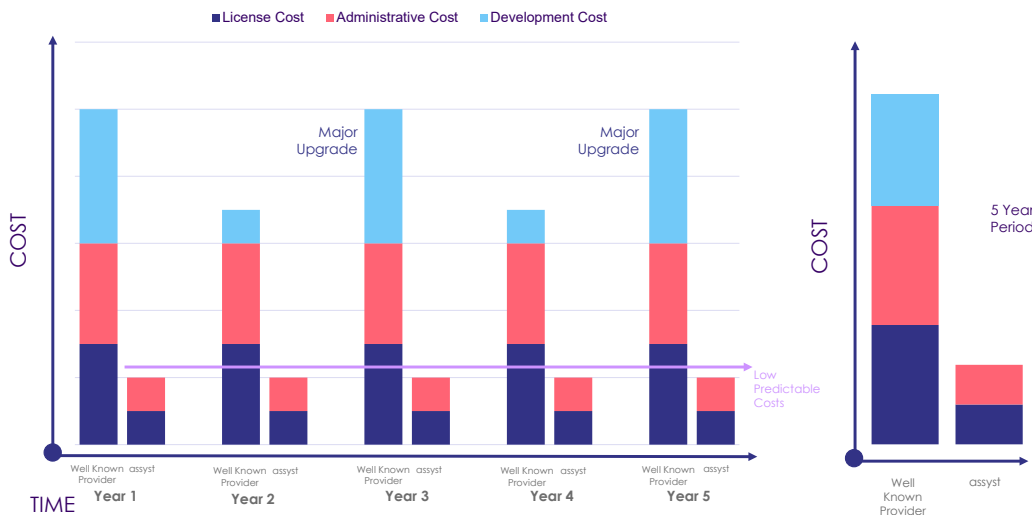Shared Services Delivery & Support Unit, SAIB

Read SAIB's full story

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With IFS assyst's low predictable costs, you can rest assured that garnering ESM capabilities won't burn a hole in your pocket. The graph below demonstrates a side-by-side comparison of the total cost of ownership of IFS assyst and another ESM/ITSM provider, ServiceNow, across a 5-year license period. Not only does IFS assyst's codeless technology eliminates development costs, but its low license pricing and reduced administrative burden can help you save up to 80% in the total cost of ownership! No need to worry about budgeting for regular forced upgrades either, as enhancements or updates are already accounted for in the IFS assyst enterprise license.

"The key factor in choosing assyst was the comprehensive functionality of the software and the combination of all ITIL processes in one solution. The fair price/performance ratio was another important aspect. We still hold this view today." - KSB

TCO Comparison & 5-yr. TCO Summary

Legend: License Cost · Administrative Cost · Development Cost

About IFS assyst

Global brands trust IFS assyst to automate complex business processes easily without fuss. We deliver frictionless customer and employee experiences, one intelligent workflow at a time. Whether you're in IT, HR, Facilities, Finance, or any other team, IFS assyst puts enterprise service management technology within your reach.

Take the boring out of everyday tasks and focus on work that matters.

What's next?

There's no need to tolerate your ESM's unjustifiably high total cost of ownership. Kickstart your business and digital transformation journey with IFS assyst.

Get in touch to see how we can assyst you today!

Get started